

Part B Overpayment Solicited Refunds

To ensure refunds are applied timely and correctly to outstanding balances, providers should include a copy of the demand letter with their check or money order and mail to the address below.

TrailBlazer Health Enterprises, LLC
Part B Debt Collection & Referral
3101 S. Woodlawn
Denison, TX 75020

Do not send voluntary (unsolicited) refunds with demanded refunds.

Medicare contractors cannot automatically refund excess refunds. If the outstanding balance has already offset and other outstanding overpayment balances exist, the excess refund is applied to the oldest outstanding balance first – interest and then principal.

Stale Dated Medicare Checks

Stale dated checks are defined as checks that have reached a specific age from date of issue and have not been presented to the financial institution and subsequently drawn from the Medicare Trust Fund.

Effective with Program Memorandum AB-01-122, CMS directed all Medicare contractors to implement a stale dated check policy. TrailBlazerSM stale dates Medicare checks one (1) year after the issue date. Based on 42 CFR 424.352, Medicare contractors will rarely reissue a check after one (1) year from the date of issuance. Requests to reissue Medicare payments must be received within the statute of limitations. The reissue criteria for checks greater than one (1) year after issuance are:

- If the payee and/or authorized representative can physically present the check.
- The Medicare contractor can prove that the check was not previously reissued.